COMMUNICATION

SOCIAL MEDIA

ABDURUZIYEVA RAYHONA

XTA 24/1

2025

CONTENT

Message {ˈmesɪdʒ} A piece of written or spoken communication.

Xabar

Example: She sent me a message on Telegram.

Reply {rɪˈplaɪ} An answer to a message.

Javob qaytarish

Example: He didn't reply to my text for two hours.

Mention {ˈmenʃən} To tag or name someone in a post.

Ment qilish, kimnidir eslatish

Example: She mentioned me in her Instagram story.

Block {blɒk} To stop someone from contacting or seeing your profile.

Bloklash

Example: I had to block him because he kept texting.

Unfollow {ʌnˈfɒloʊ} To remove someone from your following list.

Obunani bekor qilish

Example: I unfollowed accounts I don't interact with.

Mute {mjuːt} To hide notifications or silence someone.

Ovozni o'chirish, bildirishnomani yashirish

Example: I muted the group chat because it was too noisy.

Highlight {ˈhaɪlaɪt} Saved stories that stay on your profile.

Highlight, saqlangan storiyalar

Example: She put her travel photos in a highlight.

Forward {ˈfɔːrwərd} To send a message you received to another person.

Yuborish, qayta joʻnatish

Example: She forwarded the funny video to me.

Draft {dræft} A message saved but not yet sent.

Qoralama, yuborilmagan xabar

Example: I wrote a long text but left it in drafts.

Voice note {vɔɪs noʊt} A recorded audio message.

Ovozli xabar

Example: I sent her a voice note instead of typing.

Group chat {gruːp tʃæt} A conversation with multiple people.

Guruh chat

Example: Our class has a group chat for homework updates.

Thread {θred} A connected series of posts or comments.

Mavzu tizimi, izohlar ketma-ketligi

Example: I read a long Twitter thread about the concert.

Feed {Feed} A homepage showing new posts.

Lenta, asosiy sahifa

Example: My feed is full of landscapes today.

Caption { ˈkæpʃən} Text written under a post or picture.
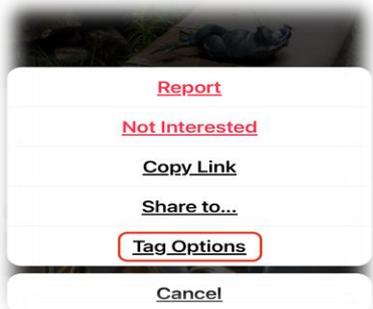
Tavsif yozuvi, caption

Example: The caption on her photo was really funny.

Notification {noʊtɪfɪˈkeɪʃən} An alert about new activity.

Bildirishnoma

Example: I turned off notifications during class.

Tag {tæg} To attach someone's username to a post.

Teg qoʻyish, belgilash

Example: Don't forget to tag me in the photo.

Handle {ˈhændl} A username or account name.

Foydalanuvchi nomi

Example: My friend's Twitter handle is @bluejayn

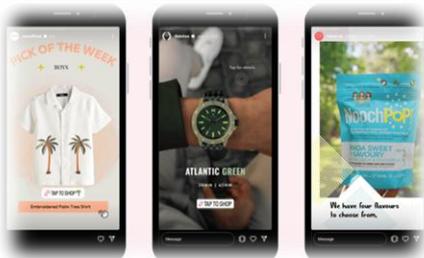**Profile** {ˈproʊfaɪl} Your personal account page.

Profil, shaxsiy sahifa

Example: Her profile shows her hobbies and photos.

DM (Direct Message) {diː ˈem} A private message sent directly to someone.

Shaxsiy xabar

Example: He sent me the details in a DM.

Story {ˈstɔːri} Temporary content shared for 24 hours.

Storiya

Example: I posted a story of the sunset.

Matching. Match the term on the left with its correct definition on the right.

Term	Definition
1. Message	a. a connected series of posts
2. Reply	b. your public account page
3. Mention	c. recorded audio message
4. Block	d. answer to a message
5. Feed	e. written or spoken communication
6. Draft	f. your home page content
7. Story	g. stop someone from contacting you
8. Thread	h. temporary shared content
9. Voice note	i. a message not yet sent
10. Profile	j. tag someone in a post

Fill-in-the-Blank. Fill in the blanks with the correct term from the box.

> DM, Caption, Handle, Group chat, Forward, Mute, Highlight, Tag

1. I sent her a _____ so she wouldn't see the post immediately.

2. Don't forget to write a _____ under your photo.

3. My Instagram _____ is @yourusername

4. We have a _____ for our class project.

5. You can _____ this post to your friend.

6. If someone is too noisy, you can _____ their notifications.

7. Saved stories appear as a _____ on your profile.

8. You can _____ your friend in a photo.

Reading story

A Day in Mia's Social Life

Mia woke up and checked her feed. She saw a story from her best friend, Leo, and decided to reply with a voice note. Then, she noticed a mention of her name in a thread about a school project. Excited, she tapped the tag to see the full post. Mia opened her DM and read a message from her cousin. She started typing a draft but got interrupted. Later, she decided to forward the message to her group. In their group chat, everyone laughed at the funny meme Leo shared. Some people were too noisy, so Mia chose to mute their notifications. She also added her favorite story to her highlight on her profile. Before posting her own picture, she wrote a cute caption and made sure her handle was visible for everyone to see. Finally, she blocked someone who kept sending spam messages.

It was a busy but fun day in Mia's social media world!

Multiple Choice

1. What did Mia use to answer her best friend's story?
   a) Draft
   b) Reply with a voice note
   c) Caption
   d) Feed
2. Where did Mia see her name mentioned?
   a) Story
   b) Thread
   c) DM
   d) Highlight
3. What did Mia do to quiet noisy people?
   a) Block
   b) Mute
   c) Forward
   d) Tag
4. Where did Mia save her favorite story?
   a) Feed
   b) Highlight
   c) Draft
   d) Group chat
5. Why group chat members where laughing?
   a) She sent funny meme
   b) She posted a video
   c) Leo shared funny meme
   d) They were reading a story

Algorithm {ælgəˌrɪðəm/} A system that decides what content you see.

Algoritm

Example: The algorithm keeps showing me cooking videos.

Engagement {ɪnˈɡeɪdʒmənt} Interaction with content (likes, comments, shares).

Faollik, reaksiyalar

Example: Her post got a lot of engagement.

Analytics {ænəˈlɪtɪks} Data that shows how your account performs.

Analitika, ko'rsatkichlar

Example: I checked my analytics to see who viewed my profile.

Impression {ɪmˈpreʃənz} Total number of times people saw your content.

Ko'rishlar soni

Example: The video got 10,000 impressions.

Reach {riːtʃ} Number of unique people who saw your content.

Qamrov

Example: My reach increased after posting Reels.

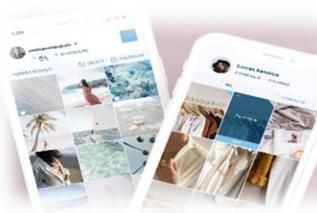**Insights** {ɪnsaɪts} Statistics that show account performance.

Ichki ko'rsatkichlar, insightlar

Example: Insights show which post performed best.

Aesthetic {esˈθetɪk} A visually pleasing style or theme.

Estetik uslub

Example: Her profile has a soft purple aesthetic.

Filter {fɪltər} A visual effect added to photos or videos.

Filtr

Example: I used a bright filter for the selfie.

Repost {riːˈpoʊst} To share someone else's post again

Qayta ulashmoq

Example: She reposted my story

Cross-post {ˈkrɔːs poʊst} post the same content on several platforms.

Bir nechta platformada bir vaqtning oʻzida post qilish

Example: He cross-posted the video to Instagram and TikTok.

Upload {ˈʌpˌloʊd} To post or add content to the internet.

Yuklamoq

Example: I uploaded a new video today.

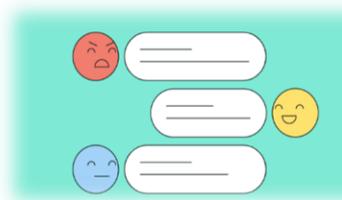**Download** {ˈdaʊnˌloʊd} To save something onto your device.

Yuklab olmoq

Example: She downloaded the photo in HD.

Live stream {laɪv striːm} A real-time broadcast on social media.

Jonli translyatsiya

Example: They did a live stream for their fans.

Comment section {ˈkɒment ˌsekʃən} Area where people leave responses.

Izohlar boʻlimi

Example: The comment section was full of jokes.

Pin {pɪn} To keep a post at the top.

Mahkamlash, yuqoriga chiqarish
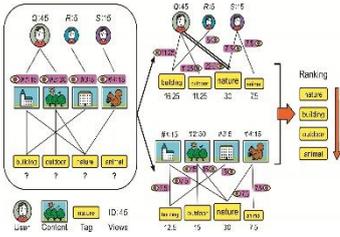
Example: She pinned her announcement post.

Boost {buːst} To pay to promote a post.

Raqobatga koʻtarish, reklama qilish

Example: He boosted the post to reach more viewers.

Algorithm boost {ælgəˌrɪðəm buːst} A sudden increase in reach from the algorithm.

Algoritmning koʻtarilishi

Example: My video got an algorithm boost overnight.

Shadowban {ʃædoʊˌbæn} When a platform secretly limits your visibility.

Soyada bloklash, koʻrinmas cheklov

Example: My posts weren't appearing — I think I was shadowbanned.

Viral {vaɪrəl} Extremely popular and shared widely.

Viral, ommaviy tarqalgan

Example: The clip went viral in one day.

Trend {trend} Something widely repeated or popular online.

Trend

Example: This sound is trending on TikTok.

Fill-in-the-Blank. Fill in the blanks with the correct term from the box

algorithm, engagement, viral, trend, filter, upload, analytics, impressions, shadowban, boost, live stream, cross-post

1. If your post suddenly gets millions of views, it became __.

2. The __ shows how many people liked, shared, or commented.

3. She checked her __ to see how her account performed last week.

4. A cute __ can change the colors of your photo.

5. He decided to __ the same post on three different apps.

6. The platform might __ your post if you pay for promotion.

7. The __ is what decides which videos appear on your feed.

8. Many creators start a __ to talk to fans in real time.

9. Her __ increased to 20,000 after the new post.

10. The artist will __ her new artwork tonight.

Write the Term. Choose the correct word for each definition:

1. Visual theme, style, or mood: __

2. Data about your account: __

3. Post content online: __

4. Extremely popular: __

5. Post same content on many platforms: __

6. Hidden by the platform: __

Reading story

Lina's Rise to Viral Fame

Lina runs a small art account with a soft purple aesthetic. One morning, she checked her analytics and noticed her impressions had doubled overnight. Her reach also increased, which made her curious. She opened her insights and realized her latest post received a sudden algorithm boost. Excited, Lina decided to pin that post at the top of her page. She also shared it as a repost on her other account and did a cross-post to different platforms. Soon, people began using her drawing style as a new trend, and her post nearly went viral. Lina added a cute filter to her next artwork before she uploaded it. Meanwhile, a friend asked for the file, so she let him download the original. Later that night, Lina started a live stream to talk about her art process. Hundreds joined, leaving supportive messages in the comment section. But not everything was perfect. A week later, she noticed her engagement dropped sharply. Her posts weren't appearing on the feed anymore. Worried, she checked again and realized she might be experiencing a shadowban. To fix it, Lina tried to boost her new post with a small promotion.

Even with the setback, she kept creating, knowing that trends come and go — but her art will always stay.

Reading comprehension

Multiple Choice

1. What did Lina notice when she checked her analytics?

    a) Her account was shadowbanned

    b) Her impressions had doubled

    c) Her downloaded files disappeared

    d) Her comment section was full

2. What caused her reach to increase?

    a) A new filter

    b) A live stream

    c) An algorithm boost

    d) A repost

3. What did Lina do to make her artwork appear first on her page?

    a) Boost it

    b) Trend it

    c) Pin it

    d) Cross-post it

4. What made Lina think she might be shadowbanned?

    a) She went viral

    b) Her engagement suddenly dropped

    c) She started a trend

    d) She used a filter

5. What is a live stream?

    a) A saved video

    b) A real-time video

    c) A repost

    d) A pinned post

Scrolling {ˈskroʊlɪŋ} Moving down through your feed

Pastga surib koʻrish

Example: I spent an hour scrolling through Instagram

Lurking {ˈlɜːrkɪŋ} Watching content without interacting

Kuzatish, lekin faol boʼlmaslik

Example: I was just lurking; I didn't comment

Posting {ˈpoʊstɪŋ} Sharing content online.

Post joylash

Example: He enjoys posting photos related to sports

Sharing {ˈʃerɪŋ} Sending content to other people.

Ulashish

Example: He keeps sharing funny memes with me.

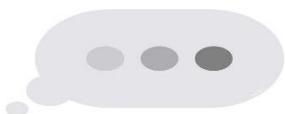**Reacting** {riˈæktɪŋ} Showing your emotion using emojis.

Reaksiya bildirish

Example: Many people reacted to her story.

Typing indicator {ˈtaɪpɪŋ ˈɪndɪˌkeɪtər} A sign showing someone is typing.

Kimdir yozayotganini bildiruvchi belgi

Example: I waited when I saw the typing indicator.

Delivered {dɪˈlɪvərd} Message reached the receiver's device.

Yetkazilgan

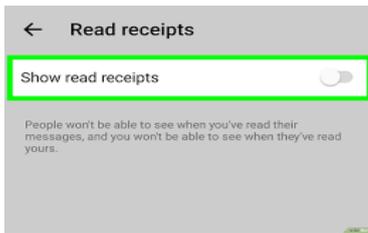*Example*: The message was delivered but not read.

Seen {siːn} Message was opened and viewed.

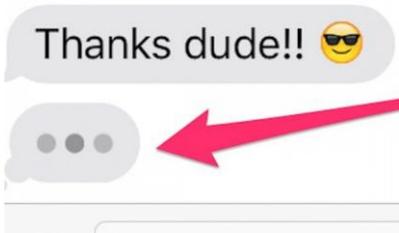Koʻrilgan

Example: It says "seen," but he didn't reply.

Read receipt {rɛd rɪˈsiːt} A sign showing your message was read.
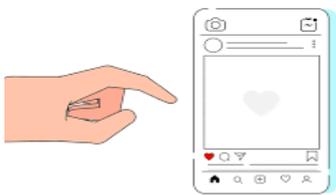
O'qilganlik belgisi

Example: I turned off read receipts for privacy.

Typing bubble {ˈtaɪpɪŋ ˈbʌbəl} The small dots showing someone is writing.

Yozayotganini ko'rsatuvchi nuqtalar

Example: The typing bubble disappeared suddenly.

Double tap {ˌdʌbəl ˈtæp} Touch twice quickly to like a post.
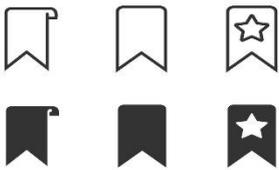
Ikki marta bosib layk qilish

Example: I double-tapped her photo.

Swipe up {swaɪp ˈʌp} Move upward on the screen to open a link.

Yuqoriga surib o'tish

Example: Swipe up to see the full video.

Bookmark {ˈbʊkˌmɑːrk} Save a post for later.

Saqlab qo'yish

Example: I bookmarked the recipe.

Report {rɪˈpɔːrt} Tell the platform about harmful content.

Shikoyat qilish

Example: She reported the fake account.

Restrict {rɪˈstrɪkt} Limit someone's ability to contact you.

Cheklash

Example: I restricted him instead of blocking.

Networking {ˈnetˌwɜːrkɪŋ} Building online connections.

Aloqalar oʻrnatish

Example: Networking helps you grow online.

Influencing {ˈɪnfluːənsɪŋ} Affecting others' opinions or behavior.

Taʼsir koʻrsatish

Example: She started influencing after going viral.

Collab {kəˈlæb} A post made together by two creators.

Hamkorlik posti

Example: They did a collab on TikTok.

Public account {ˈpʌblɪk əˈkaʊnt} A profile that anyone can see.

Ochiq profil

Example: She made her account public.

Tagging {ˈtæɡɪŋ} Adding someone's username to a post.

Teg qoʻyish

Example: Thanks for tagging me in the photo.

Matching. Match the term on the left with its correct definition on the right

1. Scrolling	a. Watching content without interacting
2. Lurking	b. Sharing content with others
3. Posting	c. Message was opened
4. Sharing	d. Moving through the feed
5. Reacting	e. Dots showing someone is typing
6. Typing indicator	f. A notice showing a message is read
7. Delivered	g. An emoji response to a post
8. Seen	h. Content successfully reached the device
9. Read receipt	i. Sharing content publicly
10. Typing bubble	j. Shows someone is typing a message

Fill-in-the-Blank. Fill in the blanks with the correct term from the box.

> double tap, swipe up, bookmark, report, restrict,
>
> tagging, networking, influencing, collab, public account

1. She _____ the post to save it privately for later.

2. On Instagram stories, you can _____ to open a link.

3. When she likes a post quickly, she just does a _____.

4. The creator posted a _____ with another user.

5. Harmful content should be _____ to the platform.

6. If someone is annoying or suspicious, you can _____ their messages.

7. _____ friends in posts helps notify them directly.

8. She enjoys _____ and meeting new creators online.

9. With a large following, she started _____ people with her advice.

10. Anyone can view the posts because she has a _____.

Reading story

Ella's Busy Online Day

Ella woke up and started scrolling through her feed. She noticed many people were lurking on her recent posts without reacting. Excited, she decided posting a funny meme and sharing it in her group chat. Her friends started reacting with emojis, and she saw the typing indicator appear as someone replied. Soon, the message was delivered and seen, and the read receipt confirmed her friends had opened it. The typing bubble appeared again, showing someone was replying quickly. Ella double-tapped on a friend's photo, swiped up on a story link to read more, and bookmarked a useful post for later. Later, she noticed some harmful content in her group, so she reported it and decided to restrict a spammer's messages. She loved tagging her friends in posts, networking with creators, and influencing her followers by sharing tips. That afternoon, she posted a collab with another creator. Her public account was buzzing with activity, and Ella smiled — another productive day online.

Multiple Choice

1. What did Ella do first when she woke up?
a) Posted a meme
b) Started a collab
c) Started scrolling through her feed
d) Reported harmful content

2. How did Ella share the funny meme?
a) She double-tapped it
b) She shared it in her group chat
c) She bookmarked it
d) She pinned it

3. What showed that someone was writing a reply in the chat?
a) Delivered
b) Typing bubble
c) Read receipt
d) Bookmark

4. Which two indicators confirmed the message reached and was opened?
a) Delivered and seen
b) Swipe up and double tap
c) Typing indicator and typing bubble
d) Bookmark and report

5. What action did Ella take when she found harmful content?
a) She restricted the spammer only
b) She bookmarked it
c) She reported it to the platform
d) She double-tapped it

Reel {riːl**}** A short-form video on social media (mostly used for instagram)

Qisqa video (reel)

Example: She posted a reel of her trip to Samarkhand.

Shorts {ʃɔːrts**}** Short videos on YouTube.

YouTube qisqa videolari

Example: I watched funny Shorts during lunch.

Thumbnail {θʌmneɪl **}** A small preview image of a video.

Videoning kichik rasm-oldi

Example: The thumbnail made me click the video instantly.

Hashtag {ˈhæʃtæg**}** The # symbol used to mark topics.

Xeshtag

Example: Use the hashtag #studytime for your posts.

Sticker {ˈstɪkər**}** A decorative or interactive element in stories.

Stiker

Example: She added a cute sticker to her story.

GIF {gɪf**}** A short moving image, usually funny.

GIF tasvir

Example: He replied to my message with a GIF.

Emoji {ɪˈmoʊdʒi**}** A small digital icon expressing emotion.

Emoji

Example: She ended her message with a heart emoji.

Poll {poʊl**}** A question with options for people to vote on.

ijtimoiy ovoz berish

Example: I made a poll asking which photo to post.

Link in bio {lɪŋk ɪn ˈbaɪoʊ} A website link placed in someone's profile.

Profil bio qismidagi havola

Example: For more details, check the link in my bio.

Archive {ˈɑːkaɪv} To hide a post without deleting it.

Arxivlash

Example: I archived old photos from my account.

Carousel {ˈkærəsel} A post with several pictures you can swipe through.

Karusel post (bir nechta rasmli post)

Example: She uploaded a carousel of her birthday party.

Bio {ˈbaɪoʊ} A short description on your profile.

Bio, qisqa tavsif

Example: His bio says he loves photography.

Edit {ˈedɪt} To change, improve, or fix content.

Tahrirlash

Example: I spent an hour editing my video.

Filter preset {ˈfɪltər ˈpriːset} A saved color adjustment used for photos.

Tayyor rang filtri

Example: I used my favorite preset for the picture.

Template {ˈtempleɪt} A pre-made design layout.

Shablon, tayyor dizayn

Example: I used a story template for my announcement.
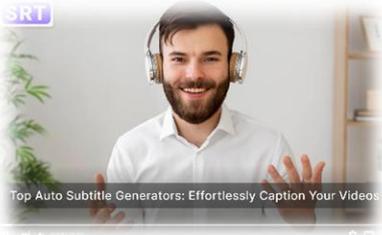
Voice filter {vɔɪs ˈfɪltər} A tool that changes how your voice sounds.

Ovozni o'zgartiruvchi filtr

Example: That voice filter made him sound like a robot.

Auto captions {ˈɔːtoʊ ˈkæpʃənz} Subtitles generated automatically.

Avtomatik subtitrlar

Example: Auto captions help viewers understand the video.

Reaction video {riˈækʃən ˈvɪdioʊ} A video showing someone's response to another content.

Reaksiya videosi

Example: He made a reaction video to the new trailer.

Duet {duːˈet} A side-by-side video created with another video.

Duet video

Example: She made a duet with her friend's video.

Green screen {griːn skriːn} A background effect that replaces the green screen with an image.

Yashil fon, green screen

Example: She used a green screen to add a city background.

Matching. Match the term on the left with its correct definition on the right

1. Reel	___ A small preview image before clicking a video
2. Thumbnail	___ A short-form video format on social media
3. Sticker	___ A visual effect background replacement
4. GIF	___ A saved color theme used for editing
5. Poll	___ Automatic subtitles added to videos
6. Archive	___ A group of pictures in a single post
7. Carousel	___ A decorative element added to stories
8. Filter preset	___ A short moving image without sound
9. Auto captions	___ Hide posts without permanently deleting
10. Green screen	___ A question post with answer options

Fil-in-the-Blank. Fill in the blanks with the correct term from the box.

> thumbnail, reel, archive, GIF, poll, sticker,
> carousel, reaction video, duet, green screen

1. She added a cute _____ to her Instagram story.
2. The video's _____ looked very interesting, so I clicked it.
3. He posted a new _____ showing his trip in short clips.
4. I saved my old photos in the _____ so no one can see them.
5. I posted a funny _____ of a cat dancing.
6. The blogger made a _____ responding to the viral clip.
7. I created a _____ with five different travel pictures.
8. The creator used a _____ to change the background.
9. We recorded a fun _____ together on TikTok.
10. Followers voted in my _____ about weekend plans.

Reading story

The Mysterious Viral Clip

One morning, Lila opened her social media and noticed a **thumbnail** that immediately caught her attention. It showed a glowing green forest, so she clicked on the video. The clip was actually a short **reel**, but something strange happened in it. A girl in the video suddenly disappeared into the background as if she used a **green screen**, but viewers claimed it wasn't an effect. People became curious, and the video quickly went viral. Some users made **reaction videos**, while others posted **duets** trying to recreate the moment. A few creators even used the same forest picture to make their own edits with different **filter presets**. By the afternoon, Lila made a **poll** asking her followers whether the disappearing girl was a filming trick or a real glitch. The results were almost equal. Some thought it was fake; others believed something mysterious happened. The debate continued, and the original creator later **archived** the reel, making everyone even more confused.

Multiple Choice

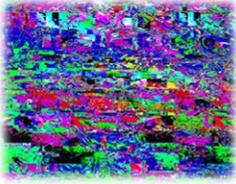1. Why did Lila click the video?
A. It had many comments
B. The thumbnail looked interesting
C. It was recommended by a friend
D. It was a reaction video

2. What unusual thing happened in the reel?
A. The sound disappeared
B. The girl appeared twice
C. The girl disappeared into the background
D. The video had no thumbnail

3. How did other users respond to the viral clip?
A. They ignored it
B. They made reaction videos and duets
C. They reposted only the audio
D. They reported it

4. What did Lila ask her followers using a poll?
A. Whether she should archive her photos
B. If the background was beautiful
C. If the effect was real or fake
D. Who the girl in the video was

5. What made the situation more mysterious in the end?
A. The poll results were clear
B. The reel went viral again
C. The creator archived the reel
D. The girl posted another video

Lag {/læg} A delay caused by slow internet.

Kechikish, lag

Example: The video call had a lot of lag.

Glitch {glɪtʃ} A small error in a system or app.

Kichik texnik xato

Example: My screen glitched for a second.

Freeze {friːz} When the screen stops moving.

Muzlab qolish

Example: My phone froze during the meeting.

Crash {kræʃ} When an app suddenly closes.

Ilova yopilib ketish

Example: Instagram crashed again today.

Spam {spæm} Unwanted or repeated messages.

Spam xabarlar

Example: Don't spam the group chat, please.

Catfish {ˈkætˌfɪʃ} A person who uses a fake identity online.

Soxta shaxs sifatida koʻrinish

Example: She realized the guy was a catfish.

Scam {skæm} A dishonest plan to steal money or data.

Firibgarlik

Example: That message is a scam. Don't click it.

Clickbait {ˈklɪkbeɪt} A misleading title used to attract clicks.

Chalgʻituvchi sarlavha

Example: The video title was pure clickbait.

Oversharing {ˌoʊvərˈʃerɪŋ} Sharing too much personal information online.

Haddan tashqari ma'lumot ulashish

Example: She regrets oversharing on social media.

Addiction {əˈdɪkʃən} Not being able to stop using something.

Qaramlik

Example: Social media addiction is common today.

Distraction {dɪˈstrækʃən} Losing focus because of interruptions.

Chalg'ituvchi narsa

Example: My phone is a big distraction during homework.

Troll {troʊl} Someone who provokes or annoys others online.

Trol, bezovta qiluvchi foydalanuvchi

Example: Ignore the trolls in the comments.

Cyberbullying {ˈsaɪbərˌbʊliɪŋ} Harassing someone online.

Kiberbulling

Example: The school takes cyberbullying seriously.

Misinformation {ˌmɪsɪnfərˈmeɪʃən} False or incorrect information.

Noto'g'ri ma'lumot

Example: Social media spreads misinformation fast.

Privacy {ˈpraɪvəsi} Protection of personal information.

Maxfiylik

Example: Always check your privacy settings.

Data breach {ˈdeɪtə briːtʃ} When private data gets stolen or exposed.

Ma'lumotlarning buzilishi

Example: The company had a major data breach.

Phishing {ˈfɪʃɪŋ} Attempt to trick people into giving information.

Firibgarlik yoʻli bilan maʼlumot olish

Example: That email is phishing — delete it.

Hacked {hækt} When someone accesses your account illegally.

Xakerlar tomonidan buzilgan

Example: Her account got hacked yesterday.

Password recovery {ˈpæswɜːrd rɪˈkʌvəri} Restoring access to your account.

Uzbek: Parolni tiklash

Example: I used password recovery to log in again.

Two-factor authentication {tuː ˈfæktər ɔː ˌθentɪˈkeɪʃən} A security method requiring two steps to log in.

Ikki bosqichli himoya

Example: Turn on two-factor authentication for safety.

Matching. Match the term on the left with its correct definition on the right.

1. Lag
2. Glitch
3. Freeze
4. Crash
5. Spam
6. Catfish
7. Scam
8. Clickbait
9. Oversharing
10. Addiction

Fil-in-the-Blank. Fill in the blanks with the correct term from the box.

> distraction, troll, cyberbullying, misinformation, privacy, data breach, phishing, hacked, password recovery, two-factor authentication

1. My account was _____ after someone guessed my password.
2. Always check the source to avoid believing _____.
3. A _____ keeps sending rude comments on my page.
4. The company experienced a _____, and users' personal data leaked.
5. I had to use _____ to get into my locked account again.
6. Online _____ can seriously affect someone's mental health.
7. Social media is a big _____ when studying.
8. _____ emails often pretend to be from banks or delivery services.
9. Protecting your _____ online is extremely important.
10. Turning on _____ adds an extra layer of account security.

Reading story

The Group Chat Disaster

Sara was preparing an important online presentation when everything went wrong at once. First, her screen began to lag, and then it suddenly froze. A minute later, the entire app crashed, and she lost her progress. When she reopened it, she noticed dozens of spam messages in their group chat from a strange account. One member even clicked a link from that account and got phished, which led to his profile being hacked. To make things worse, another student posted misinformation about the situation, claiming their whole system had a data breach. People started panicking, and someone even accused Sara of oversharing details about her computer problems. Meanwhile, a random troll joined the chat, making rude comments to everyone.

Sara finally regained control by using password recovery and activating two-factor authentication. After everything calmed down, she reminded the group how important privacy is—and how easily people can fall for clickbait or a simple scam online.

Multiple Choice

1. Why did Sara lose her progress?
A) She deleted the file
B) Her app crashed
C) She forgot to save
D) Her password expired

2. What happened to one member after clicking the suspicious link?
A) He overshared his problems
B) He caused a lag
C) His account was hacked
D) His app started a live stream

3. What false information spread in the group chat?
A) That Sara quit the presentation
B) That the Wi-Fi was broken
C) That there was a data breach
D) That the class was cancelled

4. What did Sara do to secure her account?
A) Blocked everyone
B) Uninstalled the app
C) Used password recovery and two-factor authentication
D) Changed her username

5. Which problem involved rude comments from a stranger?
A) Spam
B) Troll
C) Freeze
D) Oversharing